

## TEST DELAY: PROGESTERONE UPDATE

May 17, 2022

Pacific Diagnostic Laboratories (PDL) is continuing to experience a testing delay for PROGESTERONE due to issues with the vendor supply chain.

### TEST IMPACTED

- **LAB529 PROGESTERONE**

### TEST ORDERS, TEST PERFORMANCE and RESULTING

#### Ordering:

Continue to submit orders as you have been (electronic or by paper requisitions). PDL will be adjusting the order on receipt to a MISC order for routing to an alternate lab.

#### Test Performance:

- Routine requests:
  - ⇒ We are routing tests to our primary referral lab, LabCorp.
  - ⇒ Turnaround time 24 hours
- STAT requests:
  - ⇒ We are routing to Community Memorial Hospital in Ventura.
  - ⇒ Turnaround time 8 hours

#### Results:

Results will be faxed.

### TIMEFRAME FOR EXPECTED RESOLUTION

The initial notice indicated May 17 for resolution, unfortunately that has now been extended to an estimated date of May 31. In the event there are further delays, an updated notice will be provided.

*Our apologies for this delay and the inconvenience this may cause.*

FOR MORE INFORMATION PLEASE CONTACT PDL CLIENT SERVICES AT 805-879-8100